

Job Title: Retail Support Staff Edmonton Christmas Market

Work Location: On-site @ Fort Edmonton Park, other locations TBD

Contract: November 19, 2025 to December 28, 2025

<u>Edmonton Christmas Market</u> at Fort Edmonton Park — a destination for discovering regional brands and makers, food and culinary experiences, live entertainment, activities and more.

We are seeking motivated and vibrant individuals to join our site team for the Edmonton Christmas Market (ECM) team. Reporting to the General Manager and Retail Manager the **Retail Support Staff** will assist with Retail Services at the Edmonton Christmas Market.

JOB DETAILS

Job Title: Retail Staff

Start Date: November 19, 2025 End Date: December 28, 2025

Location: Fort Edmonton Park, 7000 143 Street NW

Report to: Julianne Sherwin - Vendor & Program Manager, Retail Manager

Schedule: Flexible, 5-40 Hrs per week (evenings + weekends), subjective to scheduling

Payment Type: Contractor

JOB DELIVERABLES

Managing the service and delivery of high level customer service of alcoholic beverages at the Edmonton Christmas Market. This includes, but is not limited to:

- Be on site at the Edmonton Christmas Market at Fort Edmonton Park to support the event team Nov 19- Dec 28, 2025
- Moving supplies, stocking, pricing, merchandising and set up and tear down of stations and products(may require heavy lifting)
- Stocking all concession retail areas managed by ECM
- At all times acts as a host and brand ambassador
- Vendor and customer relations on site
- Being a communicative, flexible and effective member of our tight-knit team
- Adhering to and enforcing strict workplace, health and safety policies on site, when applicable
- Other duties as assigned.

Minimum Qualifications

- Strong customer service and communication skills to work with vendors, contractors and guests.
- Acts with integrity when unsupervised
- Willing to "pitch-in" and assist the ECM team and be a team player.
- Self-starting personality with an even disposition.
- Successful applicants must be available to work for the entirety of the Edmonton Christmas
 Market, which may include pre-production and post production. Vacation blackout period is in
 effect from November 19, 2025 to December 26, 2025 Thursday through Sunday.

Compensation: Hourly contract starting at \$17/hour (Depending on Experience) per hour.

Please send a cover letter, resume and two references to hello@wearewildheart.com.

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